

Welcome
Thank
you for
considering
Fina



The Fina Code



At Fina we:

- ▶ believe that life is a gift which is not defined by physical or intellectual disability
- ▶ respect and cherish each person as an individual with hopes, dreams and abilities
- ▶ strive to understand
- ▶ listen and learn in equal measure
- ▶ facilitate outcomes
- ▶ are honest, tolerant and transparent
- ▶ are committed to informed decision-making and self-determination
- ▶ defend the right to adulthood – with all the rights and obligations that adulthood entails
- ▶ respect and defend privacy
- ▶ reject violence, exploitation, neglect and abuse



We walk alongside each other on life's journey with trust and confidence.

Life is a gift

At Fina, we work and plan together so we all can reach our full potential and live full, enriching lives.

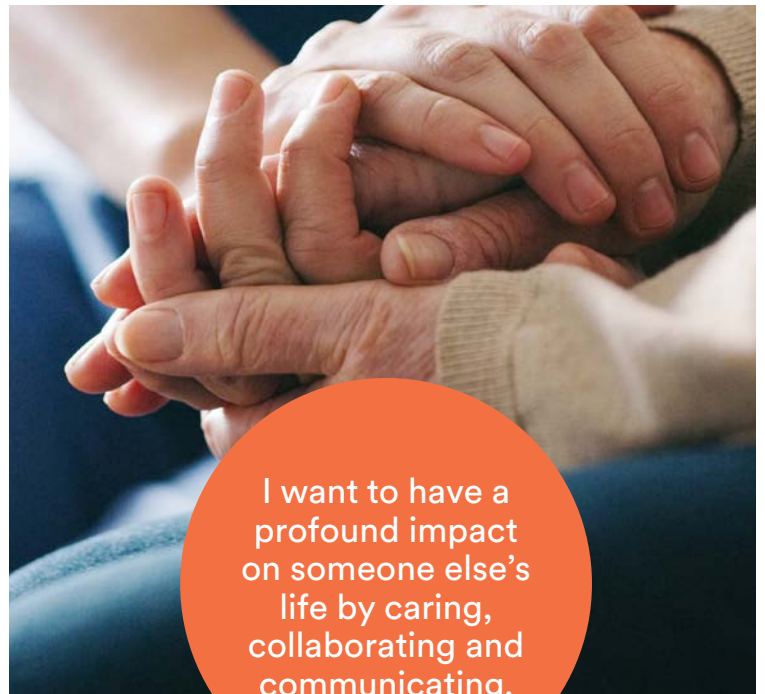
~~Ignorance,~~ *understanding*
~~Doubt,~~ *certainty*
~~Despair,~~ *hope*
~~Darkness,~~ *light*
~~Sadness,~~ *joy*
~~Fear,~~ *courage*
~~Turmoil,~~ *peace*

At Fina, our job is your life.

Fina Services

Fina Australia is a non-government, not-for-profit NDIS provider of supports to people with a disability and their families. We currently serve south-east Queensland (Northern Suburbs, Moreton Bay and Sunshine Coast regions).

- ▶ Supported independent living
- ▶ Community participation
- ▶ Progressive lifestyle strategies
- ▶ Relationship building
- ▶ Capacity building
- ▶ Learning and life skills
- ▶ Clinical care plans
- ▶ Psychological care plans



I want to have a profound impact on someone else's life by caring, collaborating and communicating.

A Community of Care

Currently Fina has 38 clients in 15 residential/support facilities. We have a staff of 90 people including disability support workers, Registered and Enrolled Nurses, support coordinators, planners and managers. As our organisation grows, we are gathering around us other professionals – psychologists, physiotherapists, occupational therapists, nutritionists etc.

Our Staff

At Fina, we build teams of managers and carers who regularly work together at the same house with the same clients. This 'core team' approach fosters familiarity and regularity, which means a happier, more secure lifestyle for our clients.

We select our staff on the basis of their experience, their compassion, their knowledge and their skills. We are very committed to their ongoing training, development and growth. The more skills they have, the deeper their knowledge, the better it is for our clients – and everybody in the Fina community.

Our Families

Our clients' families are a very important part of the Fina community. We all work together to ensure the best outcome for our clients – and our clients' families.

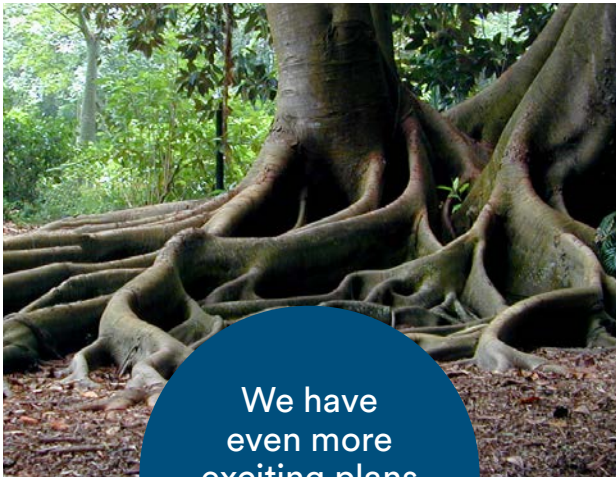


I believe that a person with disability can be empowered, can choose and can lead a satisfying life enriched by achievement, love and laughter.

Life with Fina

It doesn't matter where you live, all Fina clients and families are very welcome to enjoy the facilities at our Burpengary Hub.

- Fina has over 30 acres of grounds with:
- ▶ our 'Flame Tree Bushwalk'
 - ▶ a community garden
 - ▶ an undercover family barbecue facility
 - ▶ a Moreton Bay fig tree area available for picnics as well as morning and afternoon teas. (Food and picnic packs can be ordered from our kitchen.)
 - ▶ a commercial kitchen where our clients can spend time with Fina's in-house chef, Michael, learning about food and cooking



We have even more exciting plans for the future. Just ask!



How Fina is different

At Fina, we understand that full, enriched and happy lives don't just happen. Today's progress is yesterday's plan.

Fina's point of difference is our commitment to planning. Each client has an individualised set of integrated plans which we build together with the client and his/her family or advocate.

We choose to work at Fina because we want our work to make a difference.

Communicate to plan, plan to communicate

At Fina, our commitment to planning is built on our commitment to open, honest, two-way communication – between our clients, our families and guardians and our staff. Communication works when people work at it. When the communication stops, so does everything else.

My Progressive Lifestyle

Every Fina client has an individual “My Progressive Lifestyle” built around a 12-week forward plan of seasonally-based activities which reflect the wishes and aspirations of both the client and his/her family.

These activities are reviewed with the client and the staff on a monthly basis and changed if necessary.

Each “Progressive Lifestyle” plan is refreshed quarterly with the client and his/her family. Progress is monitored continually (see Fortnight Delivery Planning) and any changes necessary are agreed via meetings with all the stakeholders.

My Fortnight Delivery Plan

The Fortnight Delivery Plan converts each client's “Progressive Lifestyle” plan to specific activities, days, times and sequences. This planning approach ensures the effectiveness of each client's plan and helps alert our staff to any changes – activities, timings, sequences etc – which might be necessary.

Fina's Covid-19 response

Covid-19/coronavirus is a very significant, global pandemic. Everybody is at risk but Covid-19 presents very serious challenges to the elderly, people with a disability and people who live in residential group settings. All our clients fall into one or more of these categories.

Unlike the US, the UK, Europe, Southeast Asian and South American countries, Australia has avoided the worst effects of Covid-19. While the states are beginning to relax some restrictions, the lesson from overseas is that Covid-19 can quickly come back very quickly. Medical professionals both here and overseas warn us repeatedly that this pandemic is not over yet.

Fina is currently taking every precaution and measure across our locations to ensure the safety and wellbeing of our clients, their families, our staff members, our suppliers, our business associates and our visitors.

We are adhering to the directions and the declarations of the Commonwealth and State governments and we are very mindful of NDIS advice and recommendations.

Each Fina client has a detailed, individualised plan prepared in the event that he/she displays Covid-19 symptoms.

Tandara Clinic and Malpa House

To manage suspected or actual Covid-19 infections in the Fina community, we have built and equipped two 'safe' facilities.

- I. Tandara Clinic is a safe 'isolation' facility at Burpengary where clients can await the results of the Covid-19 test. This facility will be supported by nurses and support workers;
- II. Malpa House at Samsonvale Road is a quarantine clinic for up to 10 clients actually diagnosed with Covid-19. Assuming that hospitalisation is not necessary, our clients can be safely cared for here for as long as necessary – again staffed by nurses and support workers.

We liaise closely with all our clients' doctors and other health professionals, as well as local clinics and hospitals. They have all been advised of Fina's plans and procedures in the event of a Covid-19 infection, actual or suspected.

We have prepared a detailed booklet outlining Fina's organisational response to the Covid-19 pandemic. We would be delighted to provide you with a copy.



We are inspired by the life of St Fina.

Fina was born in 1238 in the small hill-town of San Gimignano in Tuscany. At the age of 10 years, she developed a paralytic illness and she spent the remainder of her life on a bed made from a wooden pallet. She died in 1253 at the young age of 15. Miracles have been attributed to her relics which are kept in a chapel in San Gimignano where she is still venerated.

About Fina Australia

SCOPE Inc, trading as Fina Australia, is an Incorporated Association, registered with the Office of Fair Trading Queensland.

We are a Registered Charity and a Public Benevolent Institution (PBI) with Deductible Gift Recipient (DGR) status.

We are registered with the Australian Charities and the Not-For-Profit Commission (ACNC).

abr.business.gov.au/ABN/View?abn=73534715669

Governance

Fina is governed by a Management Committee.

- ▶ Mr Barry Maxfield – President
- ▶ Ms Terry Reeves – Secretary
- ▶ Mr Jamie Sims – Vice President
- ▶ Ms Carey Gadischkie – Treasurer

A Community of Care



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